



Attorney Docket No.: 20657

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**SUBSTITUTE POWER OF ATTORNEY**  
**and**  
**CHANGE OF ADDRESS FOR CORRESPONDENCE**

Assistant Commissioner for Patents  
Washington, D. C. 20231

Sir:

The undersigned, Mark Dayton, President and CEO of Best Practices, Inc. hereby appoints as its attorneys and/or patent agents the law firm of THORPE NORTH & WESTERN, LLP, having a business address of 8180 South 700 East, Suite 200, Sandy, Utah 84070, and VAUGHN W. NORTH, Registration No. 27,930; M. WAYNE WESTERN, Registration No. 22,788; CLIFTON W. THOMPSON, Registration No. 36,947; GARRON M. HOBSON, Registration No. 41,073; PETER M. DE JONGE, Registration No. 47,521; WEILI CHENG, Registration No. 44,609; DAVID R. MCKINNEY, Registration No. 42,868; STEVE M. PERRY, Registration No. 45,357; GARY P. OAKESON, Registration No. 44,266; DAVID W. OSBORNE, Registration No. 44,989; KEITH HARGROVE, Registration No. 34,836; JASON R. JONES, Registration No. 51,008; ERIK S. ERICKSEN, Registration No. 48,954; DAVID L. STOTT, Registration No. 43,937; and PAUL C. OESTREICH, Registration No. 44,983; all with full power of substitution and revocation, to prosecute applications and to transact all business in the Patent and Trademark Office connected with regard to the following:

METHOD AND SYSTEM FOR MANAGING INFORMATION ON A NETWORK  
Serial No.: 09/822,917


All correspondence concerning this application should be directed to:

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All previous powers of attorney with regard to these matters are hereby revoked.

Dated this 22 day of November 2002 at Draper, Utah.

Best Practices, Inc.

By:   
Mark Dayton, President and CEO